



Details: Full Time Permanent

Software Implementation / Support Consultant

A unique job opportunity exists for a candidate who agrees that great software needs to be supported by talent with both business and technical experience!

Our company's software solution manages customer revenues worth €20bn across multiple sectors in more than 100 locations in seven languages, in Europe, USA and Asia. Our clients include global multinationals in the utilities, logistics, manufacturing, technology, steel and telecoms sectors. We are an independent, rapidly growing software company which has captured and distilled the essential expertise in transforming Credit, Collections and Customer Service policies and processes within the innovative framework of a leading-edge software solution.

The successful candidate will have excellent technical and business skills with their main role responsibility being the delivery of software solutions into large organisations, typically in the finance customer service departments.

The successful candidate will have:

- A broad understanding of IT infrastructure
- Extensive knowledge of Microsoft technologies including SQL Server (SQL scripting) with the relevant Microsoft qualifications preferred (but not essential)
- A programming background
- Ability to solve complex data issues with elegant, quick and accurate coding
- Excellent diagnostic and problem solving skills
- Ability to articulate issues and propose solutions both in writing and verbally
- Ability to shape and develop relationships with both internal and external customers, often in customer facing environments
- Must be able to occasionally travel to customer sites across Europe
- Ability to operate within a team and independently
- Ability to work under pressure to meet deadlines
- Strong customer facing and relationship building skills
- Adaptability to changing situations and needs in line with business and client demands
- An ability and desire to learn independently

This role ideally suits a tenacious technical expert with excellent "people" skills. This role involves daily client interaction remotely and face to face, so your excellent communication, relationship building, professional nature and conduct are a MUST.

Please note that if invited for an interview you will be asked to sit a short written test to determine logical problem solving and SQL knowledge. Apply if confident.

A fantastic opportunity to join a rapidly growing organisation; working with blue chip companies and cutting edge technologies.

We are a Microsoft Gold Partner.

Are you the right fit for this exciting opportunity and are up for the challenge? If so, please send your resume to recruitment@customergroup.com